



PRIVACY STATEMENT

Neighborhood Senior Services respects the privacy interests of our web site users. This Privacy Statement describes the types of personal information that we collect, the uses we make of that information, and how you can access, correct, and request deletion of any personally identifying information that you choose to give us.

Information We Collect

Neighborhood Senior Services does not collect any personally identifying information about visitors to this web site, such as your name, address or e-mail address, unless such information is provided by the individual. However, certain non-personal information is recorded by the standard operation of Neighborhood Senior Services Internet servers. We may ask you for personally identifying information if you donate through our web site or purchase a gift certificate. This information may include your first and last name, mailing address, e-mail address, telephone number and payment information (credit card number and expiration date).

Use of Your Information

Your personally identifying information will be used for billing and mailing purposes only. Neighborhood Senior Services will periodically mail newsletters and special event invitations to the address provided. Neighborhood Senior Services does not share personally identifying information or individual purchase information with any other businesses or individuals. If you would prefer not to receive our newsletter or notices of special events, please contact the organization at (734) 712-7251. We may use your personally identifying information, such as your e-mail address, to contact you if we have trouble processing an order, to confirm receipt of your purchase or for other similar purposes. We may use aggregated information, which does not identify you personally, for advertising, marketing, promotional and other business purposes.

Cookies

We make use of "cookies," which are small sets of information stored onto your computer in connection with your use of our web site. We use cookies to store temporary individual user information concerning your use of this site. We may also use information gathered by cookies to measure certain traffic patterns on our web site or for similar purposes. A user does not need to have the cookie function of their browser turned on in order to use this web site. If you use a link from this site to another site, or if you arrived at our site through a link from another site, it is also possible that these other sites may place a cookie or other identifier on your computer. We do not control and are not responsible for the use of cookies or other identifiers by anyone except Neighborhood Senior Services.

Access, Correction and Deletion

If you want to see the personal information we have collected about you from this site or if you believe any information we have is incorrect and you wish to correct it, please write to us at the address given at the end of this Privacy Statement. If we change or delete information in response to your request, we will not then continue to use it; however, some residual information may remain in backup records or records of deletions.

Security

We use efforts consistent with sound industry practice, to safeguard the confidentiality of your personally identifying information. Given the nature of the Internet, however, we cannot ensure complete security and we are not responsible for any breach of security or for the actions of any person or entity other than Neighborhood Senior Services. Your personally identifying information may be disclosed if we are compelled by law or legal process to disclose it. We will make commercially reasonable efforts to see that your information is treated in compliance with this Privacy Statement.

Children

Children under 18 should not send any information about themselves to us, including information like your name, address or e-mail address until a parent or guardian has first given permission.

Purchases & Refunds

Gift Certificates are non-refundable. Tickets to events are non-refundable.

Policy Changes and Web Site Maintenance

Neighborhood Senior Services may, from time to time, determine that changes in its policies, including this Privacy Statement, are prudent. If any such changes are made, they will be posted on this web site. You should review Neighborhood Senior Services Privacy Statement and other policies posted on this site for potential changes when you return to the site for future visits. If you experience problems with Neighborhood Senior Services' web site, or if you have any questions or comments, please contact us at:

Neighborhood Senior Services

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